



“ I do feel PC Services try and find the most cost-efficient as well as the best options for us, rather than pushing us down the most expensive route. I can't speak highly enough of PC Services. When it comes to our IT support, we trust PC Services completely. ”

What can PC Service do for your business?

A computer crash stops your business in its tracks, creates stress, and costs huge amounts of time and money. That's why PC Service is committed to keeping your IT running smoothly. We work hard to eliminate crashes, and fix your IT problems fast. Over the phone, over the Internet, and on your site.

PC Service offers you a dedicated IT Support service covering all your IT requirements, including servers, PCs, laptops, Blackberries, and peripherals. PC or Mac-based, Microsoft or Linux based - we support it. We carry out workstation and server troubleshooting and repairs, fast. And we upgrade your hardware and software when you need it – not before!

Our service is ideal for growing companies without a dedicated IT support resource. Put your IT in safe hands, and it's business as usual!

PC Service understands your business

The skills and expertise we offer come from 10 years listening, understanding, and creating IT systems for growing businesses like yours. Our customers tell us how much they value the time we take to fully understand their core business issues.

With us you enjoy the security of a contract too. This way, you control your costs and make life easy for your accountant - one invoice per month. Simple.

Take a closer look at what PC Service can do for your business.

Then contact us via our website at www.PCServiceGroup.co.uk/bcontact or call us on **0800 389 6798** and take advantage of our no-obligation, initial consultation. It costs you nothing, and it could be the start of a very supportive relationship.



The Emergency Service for computers in the London area

“ PC Services propose solutions that fit our needs, when we need them. They’re friendly, competent people. They deliver a seamless, consistent service. We always see the same two technicians who know our system inside out. PC Services get things done fast so we can get on with our business. ”

PC Service helps your people do more business - faster

Email and desktop programs, shared printers, servers, scanners and fax machines. To work effectively, your people need to talk to each other.

PC Service installs networks and connects your computers, printers and other electronic devices. We fix network problems and speed up your network too, so your people communicate and do more business, faster.

Give your people instant access to real-time information wherever they are – in the office or on the road!

PC Service installs a Blackberry enterprise server so your people can read and send emails on the move, and view their up-to-date calendars from anywhere.

PC Service offers you and your customers total security

When you secure your data communications, your systems run smoothly. PC Service maintains virus removal and protection (with firewalls, anti-virus, anti-spam, and anti-adware software installation and maintenance) throughout your network.

Result? Your customers feel secure and confident in giving you their business.

By the way, when we dispose of your old computers, we use state-of-the-art programmes to destroy all information on the hard drive. Each file is deleted and overwritten hundreds of times. That way, you ensure the confidentiality of your data.

Enjoy fast, effective and friendly IT support from experts when you need us

PC Service supports you by phone, remotely over the Internet, or in person at your offices.

At PC Service we’re serious about what we do, but we do it with a big smile on our face! A client services manager answers your call, not an automated recorded message. You talk to a technician ready to work on your request.

You won’t get any techno-babble either. Your technician clearly explains what the problem is and where possible, how you can avoid it in the future.

You can expect onsite support within 4 working hours, often less, and remote support within 60 minutes. Our remote service is available early in the morning, in the evening or over the weekend.

Getting started with PC Service is easy

Getting started is as quick as a click or a ring. You send a request via our website or talk to us over the phone. We come in, assess your site at no cost, and follow this up with our quote.

You invite us back and we audit your IT systems. This way, we learn all about your core business issues and how they relate to your IT systems.

We gather all the details about your IT support. So if things go wrong later, you have the disks, licenses, activation codes, serial numbers and all the other essential information to help you get up and running.

We do configurations and updates. We clean up your PCs and upgrade the software where needed. We learn about the hierarchy of your company. Your company’s critical user operations, and who should take priority if trouble strikes.

So if the unthinkable happens later on, we get straight to work on your system. We already know it inside out!

Simple pricing and contract terms

After the audit, you have 30 days free of charge support, to ensure that all problems are taken care off. During the 30 days we answer all your calls, and fix any problems.

At this point we offer you a contract with a set fee for support work carried out onsite on your server, by telephone or remotely.

Your first bill arrives at the end of the second month, which means you get 60 days free support. After 60 days you pay for the second month of usage.

In addition, we send a separate invoice for any add-ons such as onsite services not related to your server. For this we charge by the hour.

We also guarantee to save you money by advising on the best new technologies only when you need them - not before!



“ I’ve called PC Services up at weekends and they’re always ready to help. A lot of other independent IT people wouldn’t necessarily do this. I feel I can call PC Services anytime. ”

Supporting London businesses

We provide support to growing businesses right across the capital. If you’re a company with between 5 and 30 computer users in the London zones, we can support your IT. These are the areas we work in:

Mayfair, Westminster, Kensington and Chelsea, Hammersmith, Ealing, Richmond, Wandsworth, Kingston, Merton, Lambeth, Southwark, Lewisham, City of London, Camden, Islington, Hackney, Brent, Fulham, Clapham, Balham, Wimbledon.

More about PC Service

Managing Director Tom Breza started PC Service in 1998 to provide a friendly and efficient repair service for home computer users. Now, with offices in the West End, and a team of office staff and technicians, PC Service has expanded its work into the business users market, and provides full IT systems support at reasonable cost to growing businesses in the London area.

PC Service has been highly recommended in several leading, national publications, including The Times. (We also have a handful of famous people on our books, and we have twice done the IT support for Royal Academy of Arts during Summer Exhibition Preview Party).

But enough of this name-dropping! Why not find out for yourself what our business customers have to say in our list of testimonials?

Then contact us via our website at www.PCServiceGroup.co.uk/bcontact or call us on **0800 389 6798** and take advantage of our no-obligation, initial consultation. It costs you nothing, and it could be the start of a very supportive relationship.